

Message

From: Graham Carroll [graham.carroll@hsbc.ca]
Sent: 2/11/2022 9:40:35 PM
To: Olivia Wax Lewin [owl@stripe.com]
CC: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic [bojan.savanovic@us.hsbc.com]; Tamer Nachaat HELMY [tamer.helmy@hsbc.ca]; Geoffrey X Nofall [geoffrey.x.nofall@hsbc.ca]; Benjamin X Palmer [benjamin.x.palmer@hsbc.ca]; Michael F Klopchic [michael.f.klopchic@hsbc.ca]
Subject: RE: EXTERNAL: Re: Re: Re: Stripe / GiveSendGo Updates
Attachments: 2022 02 10 (05) - FC2022.Restraint Order.pdf

Hi Olivia,

Thanks again for all of your time and efforts on this over the course of this week. There is clearly a lot going on with new information daily.

As HSBC Bank Canada needs to ensure we are in full compliance with the legal order received (copied here for reference if you have not already seen it), we need to ensure that our clients are in compliance with same and not putting HSBC at risk of non-compliance. Given Stripe's relationship with GiveSendGo and campaigns included within the court order, we are requesting Stripe provide an undertaking to HSBC Bank Canada to confirm compliance with the court order. It is important for us so that we may confirm our collective actions as/if required to do so with respect to this court order. We would appreciate your confirmation on this today.

Also, it would be our suggestion that Stripe open a separate account to hold any funds targeted under the court order. This would support HSBC and Stripe to clearly identify funds held for campaigns impacted by the court order. Please let us know if you are supportive of this approach and we can provide details for opening the new account (we anticipate this could be completed on Monday).

From your email below it's clear that we don't fully understand how GiveSendGo processes transactions in this scenario, so for clarity it would be helpful if you can please advise: (i) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns included within the court order; (ii) current aggregate funds held by Stripe in HSBC Bank Canada accounts for campaigns with GiveSendGo that are reasonably expected to be supporting the trucker/freedom convoy (excluding those already included in 'i'); (iii) under the scenario where the GiveSendGo platform for Freedom Convoy 2022 is based in the USA, does Stripe (and in turn HSBC Bank Canada) play any role in accepting any donations within Canada or payouts within Canada?.

As always, we are available for a call as needed to discuss.

Kind regards,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | HSBC Bank Canada
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>
Sent: February 11, 2022 3:51 PM
To: Graham Carroll <graham.carroll@hsbc.ca>
Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat

HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>

Subject: EXTERNAL: Re: Re: Re: Stripe / GiveSendGo Updates

Hi Graham,

We are evaluating with our counsel if we are required to take steps in relation to any accounts in addition to the Canadian Adopt-A-Trucker campaign, given the global nature of protest actions. We note that the "Freedom Convoy 2022" campaign referenced in the Order is a U.S. campaign that is currently being processed with our U.S. financial partners.

Thanks,
Olivia

On Fri, Feb 11, 2022 at 11:56 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

Hi Olivia,

I noticed below you only referenced the 'Adopt-A-Trucker' campaign, but can you please confirm these steps have also been taken for 'Freedom Convoy 2022' as per the court order.

Thanks,

Graham Carroll

Region Head of Sales - Ontario
Global Liquidity and Cash Management | HSBC Bank Canada
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>

Sent: February 11, 2022 12:43 PM

To: Graham Carroll <graham.carroll@hsbc.ca>

Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Noftall <geoffrey.x.noftall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>

Subject: EXTERNAL: Re: Re: Stripe / GiveSendGo Updates

Hi Graham-

In order to ensure compliance with the order, we are pausing charges and pay-outs of the Adopt-A-Trucker campaign. We'd be happy to answer any questions you may have.

Thanks,

Olivia

On Fri, Feb 11, 2022 at 10:02 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

Hi Olivia,

Thanks for ensuring this is reviewed and agreeing to keep us updated in a timely manner.

In the interim, can you confirm if Stripe continuing to process transactions for GiveSendGo (both receipts and payouts) or if you have temporarily paused either activity while you review.

Thanks,

Graham Carroll

Region Head of Sales - Ontario
Global Liquidity and Cash Management | HSBC Bank Canada
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

From: Olivia Wax Lewin <owl@stripe.com>

Sent: February 11, 2022 10:49 AM

To: Graham Carroll <graham.carroll@hsbc.ca>

Cc: cvw@stripe.com; danalexander@stripe.com; Bojan Savanovic <bojan.savanovic@us.hsbc.com>; Tamer Nachaat HELMY <tamer.helmy@hsbc.ca>; Geoffrey X Nofall <geoffrey.x.nofall@hsbc.ca>; Benjamin X Palmer <benjamin.x.palmer@hsbc.ca>; Michael F Klopchic <michael.f.klopchic@hsbc.ca>

Subject: EXTERNAL: Re: Stripe / GiveSendGo Updates

Hi Graham-

Thanks for reaching out. Stripe is reviewing the court order and related accounts. We'll revert back on this thread in a few hours once we've completed our review.

Thanks,

Olivia

On Fri, Feb 11, 2022 at 6:04 AM Graham Carroll <graham.carroll@hsbc.ca> wrote:

Hi Chris, Dan and Olivia,

Thanks again for your time earlier this week, really appreciate the open discussion on sensitive and evolving topics.

I wanted to get an update from Stripe following Court Order from the Superior Court of Justice following an application from the Ontario Government, freezing all monetary donations to the Freedom Convoy or Adopt-A-Trucker campaign pages on the GiveSendGo platform. And while we don't take everything posted on Twitter seriously, the comments from GiveSendGo's Twitter account do raise a question about the platforms willingness to follow legal orders (*"Know this! Canada has absolutely ZERO jurisdiction over how we manage our funds here at GiveSendGo,"*; *"All funds for EVERY campaign on GiveSendGo flow directly to the recipients of those campaigns, not least of which is The Freedom Convoy campaign."*).

I would appreciate an update on Stripe's position in supporting (by both collections and payouts) and intended course of action for: (i) the specific campaigns noted in the legal order; (ii) other crowdfunding platform campaigns where Stripe would have reasonable expectation proceeds were in support of the Freedom Convoy (I acknowledge these are not currently covered under the legal order); (iii) the GiveSendGo platform (I acknowledge other campaigns are not covered under the legal order).

With respect to specific transactions under the targeted campaigns, can you please advise: (i) amount currently held by Stripe; (ii) confirmation no proceeds have or will be distributed since the court order was issued; (iii) any relevant updates in your discussions with GiveSendGo.

We are open to getting on a call this morning to discuss if preferred.

Thanks,

Graham Carroll
Region Head of Sales - Ontario
Global Liquidity and Cash Management | HSBC Bank Canada
16 York Street, 5th Floor, Toronto, ON M5J 2Z2

Telephone: 416.868.3963
Mobile: 416.799.5190
E-mail: graham.carroll@hsbc.ca

RESTRICTED

If you no longer wish to receive electronic promotional messages from HSBC, please send an email to unsubscribe-request@hsbc.ca with "Unsubscribe" in the subject line and a message indicating that you wish to unsubscribe from further electronic promotional messages. You may continue to receive electronic notifications consisting of factual information about your accounts.

Si vous préférez ne plus recevoir de messages promotionnels électroniques de la part de la HSBC, veuillez envoyer un courriel à unsubscribe-request@hsbc.ca en inscrivant la mention "Désabonnement" en objet et en indiquant que vous souhaitez vous désabonner de la liste d'envoi de messages promotionnels électroniques. Vous continuerez de recevoir des avis contenant des renseignements factuels à propos de vos comptes.

HSBC Bank Canada, 300-885 West Georgia Street, Vancouver, BC, Canada, V6C 3E9

This email may contain confidential information, and is intended only for the named recipient and may be privileged. Distribution or copying of this email by anyone other than the named recipient is prohibited. If you are not the named recipient, please notify us immediately and permanently destroy this email and all copies of it. Internet email is not private, secure, or reliable. No member of the HSBC Group is liable for any errors or omissions in the content or transmission of this email. Any opinions contained in this email are solely those of the author and, unless clearly indicated otherwise in writing, are not endorsed by any member of the HSBC Group.

Ce courriel peut renfermer des renseignements confidentiels et privilégiés et s'adresse au destinataire désigné seulement. La distribution ou la copie de ce courriel par toute personne autre que le destinataire désigné est interdite. Si vous n'êtes pas le destinataire désigné, veuillez nous en aviser immédiatement et détruire de façon permanente ce courriel ainsi que toute copie de celui-ci. La transmission de courriel par Internet ne constitue pas un mode de transmission confidentiel, sécuritaire ou fiable. Aucun membre du Groupe HSBC ne sera responsable des erreurs ou des omissions relatives au contenu ou à la transmission de ce courriel. L'auteur de ce courriel est seul responsable des opinions émises dans ce courriel, lesquelles, à moins d'un avis contraire fourni par écrit, ne sont pas endossées par aucun membre du Groupe HSBC.

"SAVE PAPER - THINK BEFORE YOU PRINT!"

"ÉCONOMISEZ LE PAPIER ? PENSEZ-Y À DEUX FOIS AVANT D'IMPRIMER!"

This message originated from the Internet. Its originator may or may not be who they claim to be and the information contained in the message and any attachments may or may not be accurate.

RESTRICTED

If you no longer wish to receive electronic promotional messages from HSBC, please send an email to unsubscribe-request@hsbc.ca with "Unsubscribe" in the subject line and a message indicating that you wish to unsubscribe from further electronic promotional messages. You may continue to receive electronic notifications consisting of factual information about your accounts.

Si vous préférez ne plus recevoir de messages promotionnels électroniques de la part de la HSBC, veuillez envoyer un courriel à unsubscribe-request@hsbc.ca en inscrivant la mention "Désabonnement" en objet et en indiquant que vous souhaitez vous désabonner de la liste d'envoi de messages promotionnels électroniques. Vous continuerez de recevoir des avis contenant des renseignements factuels à propos de vos comptes.

HSBC Bank Canada, 300-885 West Georgia Street, Vancouver, BC, Canada, V6C 3E9

This email may contain confidential information, and is intended only for the named recipient and may be privileged. Distribution or copying of this email by anyone other than the named recipient is prohibited. If you are not the named recipient, please notify us immediately and permanently destroy this email and all copies of it. Internet email is not private, secure, or reliable. No member of the HSBC Group is liable for any errors or omissions in the content or transmission of this email. Any opinions contained in this email are solely those of the author and, unless clearly indicated otherwise in writing, are not endorsed by any member of the HSBC Group.

Ce courriel peut renfermer des renseignements confidentiels et privilégiés et s'adresse au destinataire désigné seulement. La distribution ou la copie de ce courriel par toute personne autre que le destinataire désigné est interdite. Si vous n'êtes pas le destinataire désigné, veuillez nous en aviser immédiatement et détruire de façon permanente ce courriel ainsi que toute copie de celui-ci. La transmission de courriel par Internet ne constitue pas un mode de transmission confidentiel, sécuritaire ou fiable. Aucun membre du Groupe HSBC ne sera responsable des erreurs ou des omissions relatives au contenu ou à la transmission de ce courriel. L'auteur de ce courriel est seul responsable des opinions émises dans ce courriel, lesquelles, à moins d'un avis contraire fourni par écrit, ne sont pas endossées par aucun membre du Groupe HSBC.

"SAVE PAPER - THINK BEFORE YOU PRINT!"

"ÉCONOMISEZ LE PAPIER ? PENSEZ-Y À DEUX FOIS AVANT D'IMPRIMER!"

This message originated from the Internet. Its originator may or may not be who they claim to be and the information contained in

the message and any attachments may or may not be accurate.

RESTRICTED

If you no longer wish to receive electronic promotional messages from HSBC, please send an email to unsubscribe-request@hsbc.ca with "Unsubscribe" in the subject line and a message indicating that you wish to unsubscribe from further electronic promotional messages. You may continue to receive electronic notifications consisting of factual information about your accounts.

Si vous préférez ne plus recevoir de messages promotionnels électroniques de la part de la HSBC, veuillez envoyer un courriel à unsubscribe-request@hsbc.ca en inscrivant la mention "Désabonnement" en objet et en indiquant que vous souhaitez vous désabonner de la liste d'envoi de messages promotionnels électroniques. Vous continuerez de recevoir des avis contenant des renseignements factuels à propos de vos comptes.

HSBC Bank Canada, 300-885 West Georgia Street, Vancouver, BC, Canada, V6C 3E9

This email may contain confidential information, and is intended only for the named recipient and may be privileged. Distribution or copying of this email by anyone other than the named recipient is prohibited. If you are not the named recipient, please notify us immediately and permanently destroy this email and all copies of it. Internet email is not private, secure, or reliable. No member of the HSBC Group is liable for any errors or omissions in the content or transmission of this email. Any opinions contained in this email are solely those of the author and, unless clearly indicated otherwise in writing, are not endorsed by any member of the HSBC Group.

Ce courriel peut renfermer des renseignements confidentiels et privilégiés et s'adresse au destinataire désigné seulement. La distribution ou la copie de ce courriel par toute personne autre que le destinataire désigné est interdite. Si vous n'êtes pas le destinataire désigné, veuillez nous en aviser immédiatement et détruire de façon permanente ce courriel ainsi que toute copie de celui-ci. La transmission de courriel par Internet ne constitue pas un mode de transmission confidentiel, sécuritaire ou fiable. Aucun membre du Groupe HSBC ne sera responsable des erreurs ou des omissions relatives au contenu ou à la transmission de ce courriel. L'auteur de ce courriel est seul responsable des opinions émises dans ce courriel, lesquelles, à moins d'un avis contraire fourni par écrit, ne sont pas endossées par aucun membre du Groupe HSBC.

"SAVE PAPER - THINK BEFORE YOU PRINT!"

"ÉCONOMISEZ LE PAPIER ? PENSEZ-Y À DEUX FOIS AVANT D'IMPRIMER!"

This message originated from the Internet. Its originator may or may not be who they claim to be and the information contained in the message and any attachments may or may not be accurate.

RESTRICTED

If you no longer wish to receive electronic promotional messages from HSBC, please send an email to unsubscribe-request@hsbc.ca with "Unsubscribe" in the subject line and a message indicating that you wish to unsubscribe from further electronic promotional messages. You may continue to receive electronic notifications consisting of factual information about your accounts.

Si vous préférez ne plus recevoir de messages promotionnels électroniques de la part de la HSBC, veuillez envoyer un courriel à unsubscribe-request@hsbc.ca en inscrivant la mention "Désabonnement" en objet et en indiquant que vous souhaitez vous désabonner de la liste d'envoi de messages promotionnels électroniques. Vous continuerez de recevoir des avis contenant des renseignements factuels à propos de vos comptes.

HSBC Bank Canada, 300-885 West Georgia Street, Vancouver, BC, Canada, V6C 3E9

This email may contain confidential information, and is intended only for the named recipient and may be privileged. Distribution or copying of this email by anyone other than the named recipient is prohibited. If you are not the named recipient, please notify us immediately and permanently destroy this email and all copies of it. Internet email is not private, secure, or reliable. No member of the HSBC Group is liable for any errors or omissions in the content or transmission of this email. Any opinions contained in this email are solely those of the author and, unless clearly indicated otherwise in writing, are not endorsed by any member of the HSBC Group.

Ce courriel peut renfermer des renseignements confidentiels et privilégiés et s'adresse au destinataire désigné seulement. La distribution ou la copie de ce courriel par toute personne autre que le destinataire désigné est interdite. Si vous n'êtes pas le destinataire désigné, veuillez nous en aviser immédiatement et détruire de façon permanente ce courriel ainsi que toute copie de celui-ci. La transmission de courriel par Internet ne constitue pas un mode de transmission confidentiel, sécuritaire ou fiable. Aucun membre du Groupe HSBC ne sera responsable des erreurs ou des omissions relatives au contenu ou à la transmission de ce courriel. L'auteur de ce courriel est seul responsable des opinions émises dans ce courriel, lesquelles, à moins d'un avis contraire fourni par écrit, ne sont pas endossées par aucun membre du Groupe HSBC.

"SAVE PAPER - THINK BEFORE YOU PRINT!"

"ÉCONOMISEZ LE PAPIER ? PENSEZ-Y À DEUX FOIS AVANT D'IMPRIMER!"